

A Strategic Plan for Suffolk Refugee Support: 2020 – 2023

Version 2 (May 2020)

SRS's Purpose (Mission)

Suffolk Refugee Support exists to ensure that all asylum seekers and refugees in Suffolk, are enabled to live integrated, fulfilled and contributing lives within their new communities.

SRS Operating Principles: To guide Trustees, paid Staff and Volunteers

- We are driven by a recognition that each person is unique, that every individual has intrinsic value and has a constructive role to play in UK society
- We are always open, friendly and welcoming
- We are respectful, reliable, honest and transparent in all our dealings with one another and with others
- We direct all of our efforts towards self-determination and ultimate independence for our clients
- Our work is always led by the needs and interests of our clients
- At all times we work in ways that ensure the all-round safety and security of our clients and everyone who works for SRS
- We always work to the highest standards; keeping ourselves fully informed and knowledgeable about every sphere of our work

SRS Strategic Aims: 2020 – 2023

NB: The following 6 Aims are seen as having equal priority

- 1 To ensure that refugees' and asylum seekers' basic needs for immigration status, housing, literacy, education, physical and mental health, employment and personal safety are met
- 2 To work in ways that lead to SRS' service users moving into independence from SRS' services
- 3 Through advocacy, lobbying and other means, ensure that statutory and other bodies meet their obligations to asylum seekers and refugees
- 4 To continue to mobilise volunteers' involvement in supporting the work of SRS, and further develop the volunteering contribution to the organisation.
- 5 To continue to raise awareness and promote understanding of the refugee experience in the community
- 6 To ensure that Suffolk Refugee Support is effectively governed, led, managed and funded in order to maximise its impact, and that its work is informed by 'voices of lived experience'.