

# **A Strategic Plan for Suffolk Refugee Support: 2020 – 2023**

## **Version 2 (May 2020)**

### **SRS's Purpose (Mission)**

Suffolk Refugee Support exists to ensure that all asylum seekers and refugees in Suffolk, are enabled to live integrated, fulfilled and contributing lives within their new communities.

### **SRS Operating Principles: To guide Trustees, paid Staff and Volunteers**

- We are driven by a recognition that each person is unique, that every individual has intrinsic value and has a constructive role to play in UK society
- We are always open, friendly and welcoming
- We are respectful, reliable, honest and transparent in all our dealings with one another and with others
- We direct all of our efforts towards self-determination and ultimate independence for our clients
- Our work is always led by the needs and interests of our clients
- At all times we work in ways that ensure the all-round safety and security of our clients and everyone who works for SRS
- We always work to the highest standards; keeping ourselves fully informed and knowledgeable about every sphere of our work

### **SRS Strategic Aims: 2020 – 2023**

#### **NB: The following 6 Aims are seen as having equal priority**

- 1 To ensure that refugees' and asylum seekers' basic needs for immigration status, housing, literacy, education, physical and mental health, employment and personal safety are met
- 2 To work in ways that lead to SRS' service users moving into independence from SRS' services
- 3 Through advocacy, lobbying and other means, ensure that statutory and other bodies meet their obligations to asylum seekers and refugees
- 4 To continue to mobilise volunteers' involvement in supporting the work of SRS, and further develop the volunteering contribution to the organisation.
- 5 To continue to raise awareness and promote understanding of the refugee experience in the community
- 6 To ensure that Suffolk Refugee Support is effectively governed, led, managed and funded in order to maximise its impact, and that its work is informed by 'voices of lived experience'.