

Making a client referral

If you would like to refer an asylum seeker, refugee, Unaccompanied Asylum Seeking Child, or refugee spouse to access SRS services, please contact the office.

Information or training for professionals

SRS Staff are available to liaise with professionals regarding support and services for refugees or asylum seekers. SRS can provide tailored training on a variety of topics including; refugee issues, Female Genital Mutilation, etc. Please contact us for more information.

Become a supporter of SRS

SRS services are helped by a team of volunteers. Please contact us if you are interested volunteering; roles include teacher, befriender, tutor, advice giver, employment mentor, event helper or Trustee.

Making a donation

Suffolk Refugee Support is mainly run on grants and donations. If you wish to make a donation, please use MyDonate on our website, or you can send cheques via the post.



Finding out more

If you want to find out more information about SRS, or feel that you are able to support or provide practical assistance for the achievement of its aims, please phone the office or contact one of the staff detailed on the next page.

Contact Us

Rebecca Crerar,
Charity Manager
rcrerar@suffolkrefugee.org.uk

Martin Simmonds,
Communications Officer
msimmonds@suffolkrefugee.org.uk

Address: 38 St Matthew's Street
Ipswich, Suffolk, IP1 3EP

Phone: **01473 400785**
Phone staffed: Mon, Tue, Fri
Answerphone Wed & Thurs

Fax: **01473 400798**



www.suffolkrefugee.org.uk

Finding our main office



We are located at 38 St Matthews St. Our offices are on the first floor. Please use the red door next to the launderette. Alternative arrangements can be made for those clients with special access or mobility needs.



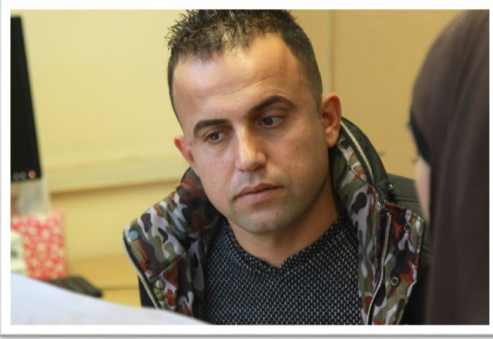
Suffolk Refugee Support Service Leaflet

Working to provide advocacy and support for Asylum Seekers and Refugees in Suffolk
Registered Charity No: 1078794
Company No: 03894990



SUFFOLK
Community
Foundation





Suffolk Refugee Support (SRS) Aims

- We provide practical help and advice to asylum seekers and refugees living in Suffolk
- We help refugees to integrate fully into the UK
- We challenge intolerance towards asylum seekers and refugees

Who are Asylum Seekers and Refugees?

Asylum seekers are people making a claim to stay in Britain because of fear of persecution in their home country. Many have suffered threats, imprisonment, torture or injury. This makes returning to that country extremely dangerous.

Once an individual has received the right to remain in Britain, they are no longer an Asylum Seeker and are generally referred to as a Refugee. They have the same rights as other residents of Britain i.e. they can seek work, apply for benefits, reside where they choose and apply for British citizenship – they do not receive any kind of preferential treatment.

Drop-in Advice and Support Service

A free, advice and support service. No appointments required. Support workers available for 1-2-1 support with issues and accessing services including: housing, immigration, education, benefits, health etc.

Drop-in Opening Times

Monday	09.30 to 16.30
Tuesday	10.00 to 16.30
Wednesday	No drop-in
Thursday	No drop-in
Friday	09.30 to 16.30
<u>Closed for lunch:</u>	13.00 to 14.15
Closed Bank Holidays	

Services available by appointment / arrangement

Employment and Training

- Building employability skills of clients through volunteering, accessing and providing training, help with CVs, job applications, interviews.
- Supporting clients becoming self-employed
- Working with employers

English Language Classes

- ESOL Pre-Entry to Entry 3; free to clients.
- One to one study support

UK Government Refugee Resettlement Scheme

SRS has the contract to provide resettlement support for new Syrian refugee arrivals.

Women & Family Support

- 1-2-1 support for vulnerable families and women.
- Specific project to address issues of FGM & other gender-based abuse.

International Women's Group

A weekly, term time group for women to support each other, learn English, and discuss relevant issues re. life in UK, health & wellbeing.

Young Men's / Unaccompanied Asylum Seeking Children Group

A weekly Tuesday evening group for UASCs & young refugees / asylum seeker men. Activities include football, and health & wellbeing discussions.

Friends Group

A weekly, term time group for asylum seeking families, to support each other and their children.

Advocacy & Campaigning

Ensuring the views and rights of refugees are represented at local and national level. We work with other statutory agencies to promote refugee rights.

Talks

SRS can give talks to professionals, local schools, organisations and community groups to raise awareness and understanding of refugee issues.

